

Editorial

In volume 11 number 4 the fourteen papers have been selected for publishing. On behalf of editors' board I thank to authors of the papers for their positive contribution and to reviewers for useful and timely comments on the papers submitted to this issue.

Filippos Tepaskoualos and Panagiotis Chountalas (2017) presented study that show that both the company's devotion to the fulfillment of the critical success factors and the identical structure of the two systems under consideration have facilitated the successful outcome of integration. This study will be useful in order to understand that partial integration is a perfectly acceptable and realistic solution that, under certain circumstances, may even have a better cost-benefit ratio than full integration.

Boris Urban and Mainford Toga (2017) presented study that empirically investigates how quality management principles may act as determinants of product and process innovations. The results show that customer focus and leadership explain a significant amount of product innovation, but not process innovation.

Aqil M. Daher, Tahseen A. Al-Rubai, Ahmed S. Al-Nuaimi, Ameer F. Al-Shawi and Usama Medhat (2017) presented study aimed at describing the impact of Breast Cancer (BC) on quality of life among a sample of Iraqi patients.

Jolly Sahni (2017) assessed the Quality of work life among female employees in private sector in Riyadh, Saudi Arabia. The study intends to explore the significant factors constituting Quality of work life for female employees.

Wilhelm Gaus, Rainer Muehe and Benjamin Mayer (2017) proposed and discussed statistical methods with a common acceptable quality limit: A simple procedure, confidence intervals, and finally a statistical test. The idea of a statistical test, its application in lot-by-lot acceptance/rejection sampling, and the proposed statistical test are described in detail and with examples.

Susanta Kumar Gauri and Prasun Das (2017) presented a new approach for CPI computation, in which scaling/normalization of the performance variables is not required and therefore, it can be used for monitoring the true overall implementation status of a PHP in a region.

Ilhame Hakmaoui and Abdellatif Loukili (2017) presented study that covered 97 Moroccan SMBs, this paper also tackles the practices of global performance management and demonstrates that they are diverse by presenting a typology and it aims at explaining how organizational factors influence these practices.

Muafi, Suwito Purwohandoko and Imanirrahma Salsabil (2017) research aims to test and analyze the role of human capital that affect the healthy organization and the employee performance. This research was conducted on all employees of Islamic banks in the Province of Daerah Istimewa Yogyakarta (DIY) and East Java.

Stella Bezrodnaya (2017) presents article with key objective to develop guidelines targeted at the management process improvement. Revealing non-conformities and finding out corrective actions for quality enhancement make up the necessary stage for the achievement of the major objective.

Malefa Rose Malefane and Nicholas Mbaya Odhiambo (2017) presented study that reveals that South Africa has been economically reformed from an inward-oriented import substitution trade regime into a more open, export-oriented trade regime.

Eliza Safina and Sergei Khokhlov (2017) raised issue how substantial is the dilemma between environmental friendliness and cost effectiveness in matters of energy savings, what is the

significance of alternative energy consumption in countries with different economic types, what should be a balanced solution in energy mentioned issues are contemplated in current article.

Smiljana Mirkov and Marija Runić Ristić (2017) presented the analysis of the research which aim was to examine the three dimensions of the social position of the engineering profession in the society of post-socialist transformation: material status, social power, and social reputation.

Jimmy Kansal and Sandeep Singhal (2017) study was carried out to explore and validate DMAIC six sigma tool to enhance the customer satisfaction in an ISO 9001: 2008 certified government R&D organization.

Renata Oczkowska, Sylwia Wiśniewska and Paweł Lula (2017) determined whether there was a gap between the demand for competences of graduates of vocational schools and their supply.

This year policy will be focused on original research paper in broader field of quality and further improvement of the quality and impact of our Journal

A handwritten signature in cursive script, appearing to read 'Carlos Azeiteiro'.

Co-Editor in chief